TO: George Roberts, Chair NWFWMD
   Douglas E. Barr, ED NWFWMD
   Donald J. Quincey, Jr., Chair SRWMD
   David Still, ED SRWMD
   W. Leonard Wood, Chair SJRWMD
   Kirby B. Green, III, ED SJRWMD
   Ronald E. Oakley, Chair SWFWMD
   David Moore, ED SWFWMD
   Joe Collins, Chair SFWMD
   Tommy Strowd, Interim ED SFWMD

FROM: Melissa L. Meeker, Deputy Secretary for Water Policy and Ecosystem Projects

DATE: April 25, 2011

SUBJECT: Permitting Information

The Department compiles various permitting statistics in order to analyze permit application trends, agency performance, and budget and staffing needs. The information is essential to quality decision-making.

Two key measures among many are permit application "time in house" and the number of agency requests for additional information (RAIs). The number of RAIs bears some relationship to time in house and both measures may reflect the quality of permit applications and responses to requests for information, the clarity of agency requests, the clarity of our rules, differences in permitting staff experience and expertise, differences in the quality of consultants and agents, etc. Thus, this basic information answers some questions but, more importantly, it raises others that additional data can help answer and lead to better management.

In order to better understand and improve our collective permitting performance, I will be asking you over the next several months to share water management district data similar to that which we are reviewing. As a starting point, please provide the following:
• Number of permit applications received in each of your program areas, by year, for each of the last six full years (2005 – 2010);
• Average and median “time in house” for all permit applications for each year during the same time period, by program area. “Time in house” means all time from receipt of application to final agency action, including all tolled time.
• Average number of RAIs each year for the same time period, by program area.
• Number of permit processors (FTE) in each program area during the time period.

In addition to the summary, please also provide the raw data in an Excel spreadsheet or compatible format. You are welcome to share any other permitting metrics you find informative. As I noted, this request is a starting point to initiate an ongoing discussion on improving permitting performance.

The Department has also recently established uniform procedures, including levels of approval, for the issuance of RAIs (attached for your information). We want to promote thorough reviews, clear expectations and prompt, sound decisions. I know you share those objectives as well. Please advise if you have formally established such policies as well and, if so, what they entail.

Please submit your information, electronically, to Kara Nevin (kara.nevin@dep.state.fl.us) no later than May 16, 2011.

cc: Jeff Littlejohn, Deputy Secretary for Regulatory Programs
Kara G. Nevin, Office of Water Policy and Ecosystem Projects
Florida Department of Environmental Protection

Memorandum

TO: Regulatory Division Directors
    Regulatory District Directors

CC: Jeff Littlejohn, P.E.
    Deputy Secretary for Regulatory Programs

FROM: Herschel T. Vinyard Jr.
    Secretary

DATE: March 22, 2011

SUBJECT: Policy for Requests for Additional Information (RAI)

To ensure that the Department is reviewing permit applications in a timely fashion, I am establishing a formal policy for the review and management of Requests for Additional Information (RAI) in the permitting process. I understand that the regulatory divisions and districts currently have management review procedures in place, and this new regulatory-wide policy will be more rigorous and will ensure consistency across the divisions and district offices.

Effective immediately, the following policy will apply to RAIs:

1st RAI -- Will require a mandatory review by the permitting supervisor. The RAI can be signed by the permit processor or the permitting supervisor.

2nd RAI -- Must be signed by the program administrator.

3rd RAI -- Must be signed by the district director (districts) or bureau chief (divisions). In addition, each district and division must submit a monthly report through the Deputy Secretary for Regulatory Programs of the 3rd RAIs issued and an explanation of why the RAI was issued.

4th RAI or more -- Will require my approval prior to issuing the 4th or more RAI.

In addition, all RAIs should be sent to the project owner, not only consultants and agents, so that the owner is aware of the application's status.