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<tr>
<td><strong>Automobile-Batteries</strong></td>
<td>Division of Waste Management, Permitting and Compliance Assistance Program, Battery Main Page.</td>
</tr>
<tr>
<td></td>
<td>• Contact DEP, Hazardous Waste Section, 850-245-8782.</td>
</tr>
<tr>
<td><strong>Automobile-Car Wash</strong></td>
<td>Division of Water Resource Management, Industrial Wastewater Program, Car Wash Recycle System General Permit Notification.</td>
</tr>
<tr>
<td></td>
<td>• Contact DEP, Wastewater Program.</td>
</tr>
<tr>
<td><strong>Automobile-Emission Control</strong></td>
<td>Environmental Protection Agency (EPA), Regulations for Emissions from Vehicles and Engines.</td>
</tr>
<tr>
<td></td>
<td>• Contact United States Environmental Protection Agency, Vehicles and Engines Section.</td>
</tr>
<tr>
<td><strong>Automobile-Paint and Body Shops</strong></td>
<td>Link to the Automotive Repair/Paint and Body Shops guide.</td>
</tr>
<tr>
<td></td>
<td>• Contact the Florida Department of Hazardous Waste Compliance Assistance Program at 850-245-8707.</td>
</tr>
<tr>
<td><strong>Division of Air Resource Management, Surface Coating Operations (AGP).</strong></td>
<td>• Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for assistance for more information on Air General Permits.</td>
</tr>
<tr>
<td></td>
<td>• For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located. If it’s located in Broward, Duval, Hillsborough, Miami-Dade, Orange, Palm Beach, Pinellas, or Sarasota counties, visit our Local Program Air Contacts page. For all other counties, go to our District Air Contacts page.</td>
</tr>
<tr>
<td>Compliance Assistance Information</td>
<td><strong>Surface Coating Informational Handout</strong></td>
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## Directory Assistance

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<tr>
<th>Section</th>
<th>Contact Information</th>
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| **Automobile-Tires**                   | Division of Waste Management, Permitting and Compliance Assistance Program, Waste tire collector registration application.  
• Contact the Division of Waste Management, 850-245-8705. |
| **Automobile-Used Oil**                | Division of Waste Management, Permitting and Compliance Assistance Program, Annual Used Oil Registration and Renewal Information.  
• Contact the Division of Waste Management, 850-245-8705 or the Used Oil Recycling Coordinator at 850-245-8789. |
| **Battery Recycling**                  | Division of Waste Management, Permitting and Compliance Assistance Program, Battery Main Page.  
• Homeowner's Guide to Battery Recycling and Disposal and Local Household Hazardous Waste Programs.  
• Contact DEP, Hazardous Waste Section, 850-245-8782. |
| **Bio Medical Waste**                  | Florida Department of Health (DOH), Biomedical Waste Program.  
• Contact the Florida Department of Health Biomedical Waste Program: 850-245-4277 or email, AskEH@flhealth.gov. |
| **Bulk Gasoline Plants**               | Division of Air Resource Management, Bulk Gasoline Plants (AGP).  
• Compliance Assistance Information, Informational Handout.  
• Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for assistance for more information on Air General Permits.  
Register and Pay for your AGP Online, Air General Permits.  
• Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for using AGPERS.  
• For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located. If it’s located in Broward, Duval, Hillsborough, Miami-Dade, Orange, Palm Beach, Pinellas, or Sarasota counties, visit our Local Program Air Contacts page. For all other counties, go to our District Air Contacts page.  
Division of Waste Management, Permitting and Compliance Assistance Program, Storage Tank Compliance.  
• Storage Tank Guidance for Motor Fuel Suppliers  
• New Emergency Storage Tank Owners  
• Local Cleanup Programs  
• Contact the Storage Tank Compliance section at 850-245-8842, 850-245-8849 or the district or county contacts.  
Division of Water Resources Management, Industrial Wastewater, Discharges from Petroleum Contaminated Sites.  
• Contact the Division of Water Resource Management, Industrial Wastewater Program at 850-245-8589 or contact the appropriate district office. |
**Directory Assistance**

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<thead>
<tr>
<th>Business Assistance Program</th>
<th>Division of Air Resource Management, <a href="https://www.floridadep.gov/air/resource_management/sbeap">Small Business Environmental Assistance Program (SBEAP)</a></th>
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</thead>
<tbody>
<tr>
<td></td>
<td>• <a href="https://www.floridadep.gov/air/resource_management/sbeap">SBEAP General Information Flier</a></td>
</tr>
<tr>
<td></td>
<td>• Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for assistance or email the SBEAP at <a href="mailto:Small.Business@floridadep.gov">Small.Business@floridadep.gov</a>.</td>
</tr>
<tr>
<td></td>
<td>• For regulatory updates, forms and other materials for specific industries under the <a href="https://www.floridadep.gov/air/general_permit/">Air General Permit Program</a>.</td>
</tr>
</tbody>
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<thead>
<tr>
<th>Enterprise Florida, Small Business Administration-for Financial and Start-Up Assistance</th>
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<tbody>
<tr>
<td>• Contact Enterprise Florida, Small Business Administration at 4047-956-5682 or email <a href="https://www.enterpriseflorida.com/contact/?contact=David+Rodriguez">https://www.enterpriseflorida.com/contact/?contact=David+Rodriguez</a>.</td>
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<thead>
<tr>
<th>Business Licensure and Regulation</th>
<th></th>
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<tr>
<td>• Contact the Department of Business &amp; Professional Regulation (DBPR) at 850-487-1395.</td>
<td></td>
</tr>
<tr>
<td>• DBPR provides a toll-free number for unlicensed activity complaints at 1.866.532.1440 or <a href="https://www.floridadep.gov/business/licensure/complaints">file a complaint</a>.</td>
<td></td>
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<tr>
<th>Business Portal for Department of Environmental Protection</th>
<th>Business Portal for Department of Environmental Protection (DEP).</th>
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<tr>
<td>• Apply for commonly issued authorizations, permits or certifications, pay fees and renewals, submit annual reports, subscribe to agency newsletters or search for records.</td>
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<tr>
<th>Cars</th>
<th>Link to the <a href="https://www.floridadep.gov/air/general_permit/automotive_repair_paint_and_body_shops">Automotive Repair/Paint and Body Shops</a> guide.</th>
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<tbody>
<tr>
<td></td>
<td>• Contact the Florida Department of Hazardous Waste Compliance Assistance Program at 850-245-8707.</td>
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<thead>
<tr>
<th>Division of Air Resource Management, Surface Coating Operations (AGP)</th>
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</thead>
<tbody>
<tr>
<td>• Contact the <a href="https://www.floridadep.gov/air/resource_management/sbeap">Small Business Environmental Assistance Program</a> at 1-800-722-7457 for assistance for more information on <a href="https://www.floridadep.gov/air/general_permit/">Air General Permits</a>.</td>
<td></td>
</tr>
<tr>
<td>• For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located. If it’s located in Broward, Duval, Hillsborough, Miami-Dade, Orange, Palm Beach, Pinellas, or Sarasota counties, visit our <a href="https://www.floridadep.gov/air/local_program_air_contacts">Local Program Air Contacts page</a>. For all other counties, go to our <a href="https://www.floridadep.gov/air/district_air_contacts">District Air Contacts page</a>.</td>
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<tr>
<th>Compliance Assistance Information</th>
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<tbody>
<tr>
<td>• <a href="https://www.floridadep.gov/air/general_permit/surface_coating_operations_handout">Surface Coating Informational Handout</a></td>
<td></td>
</tr>
<tr>
<td>• <a href="https://www.floridadep.gov/air/general_permit/paints_and_coatings_resource_center">Paints &amp; Coatings Resource Center</a></td>
<td></td>
</tr>
<tr>
<td>• <a href="https://www.epa.gov/transportation/collision-repair">EPA's Collision Repair Campaign Website</a></td>
<td></td>
</tr>
<tr>
<td>• <a href="https://www.epa.gov/transportation/surface-coating-industry">EPA Guidelines and Standards for Solvent Use and Surface Coating Industry</a></td>
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</tbody>
</table>

| Division of Water Resource Management, Industrial Wastewater Program, Car Wash Recycle System General Permit Notification. | |
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### Directory Assistance

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<thead>
<tr>
<th>CFC-Refrigerant Handling for Mobile &amp; Stationary Sources and Technician Licensing</th>
<th>United States Environmental Protection Agency, EPA, <a href="https://www.epa.gov/">Stationary Refrigeration and Air Conditioning</a>.</th>
</tr>
</thead>
</table>
| • Illegal Venting of Refrigerants  
• Appliance Disposal  
• [EPA Technician Certification](https://www.epa.gov/)  
• Contact United States Environmental Protection Agency, EPA, [Stationary Refrigeration and Air Conditioning](https://www.epa.gov/) |  |

<table>
<thead>
<tr>
<th>Chrome Electroplating</th>
<th>Division of Air Resource Management, Air General Permit- <a href="https://www.epa.gov/">Chromium Electroplaters (AGP)</a>.</th>
</tr>
</thead>
</table>
| • Compliance Assistance Information, [Compliance Calendar for Chromium Electroplaters](https://www.epa.gov/).  
• Contact the [Small Business Environmental Assistance Program](https://www.epa.gov/) at 1-800-722-7457 for assistance for more information on [Air General Permits](https://www.epa.gov/).  
• Register and Pay for your AGP Online, [Air General Permits](https://www.epa.gov/).  
• Contact the [Small Business Environmental Assistance Program](https://www.epa.gov/) at 1-800-722-7457 for using AGPERS.  
• For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located. If it’s located in Broward, Duval, Hillsborough, Miami-Dade, Orange, Palm Beach, Pinellas, or Sarasota counties, visit our [Local Program Air Contacts page](https://www.epa.gov/). For all other counties, go to our [District Air Contacts page](https://www.epa.gov/).  
• Contact DEP, Hazardous Waste Section, 850-245-8782. |  |

<table>
<thead>
<tr>
<th>Concrete Batch Plants</th>
<th>Division of Air Resource Management, <a href="https://www.epa.gov/">Concrete Batch Plants (AGP)</a>.</th>
</tr>
</thead>
</table>
| • Compliance Assistance Information, [Informational Handout](https://www.epa.gov/).  
• Contact the [Small Business Environmental Assistance Program](https://www.epa.gov/) at 1-800-722-7457 for assistance for more information on [Air General Permits](https://www.epa.gov/).  
• Register and Pay for your AGP Online, [Air General Permits](https://www.epa.gov/).  
• Contact the [Small Business Environmental Assistance Program](https://www.epa.gov/) at 1-800-722-7457 for using AGPERS.  
• For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located. If it’s located in Broward, Duval, Hillsborough, Miami-Dade, Orange, Palm Beach, Pinellas, or Sarasota counties, visit our [Local Program Air Contacts page](https://www.epa.gov/). For all other counties, go to our [District Air Contacts page](https://www.epa.gov/).  
• Contact DEP, Hazardous Waste Section, 850-245-8782. |  |

| Division of Water Resources Management, Industrial Wastewater (Industrial Wastewater Generic/General Permits). |  |

[Contact the Division of Water Resource Management, Industrial Wastewater Program at 850-245-8589 or contact the appropriate district office.](https://www.dep.state.fl.us/)  
(Also see Automobiles)
**Directory Assistance**

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<tr>
<th>Category</th>
<th>Information</th>
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<tbody>
<tr>
<td><strong>Construction and Demolition</strong></td>
<td>• <a href="#">Contact</a> the Industrial Wastewater Generic/General Permits, <a href="#">Discharges</a> from Concrete Batch Plants.</td>
</tr>
<tr>
<td><strong>Contaminants</strong></td>
<td>Florida Department of Health (DOH), <a href="#">Biomedical Waste, Drywall, Hazardous Waste Sites, Lead Poisoning, Mercury Spills, Pesticide Poisoning, Radiation Control</a>.</td>
</tr>
<tr>
<td></td>
<td>• Contact the Florida Department of Health, 850-245-444, or email <a href="mailto:health@flhealth.gov">health@flhealth.gov</a>.</td>
</tr>
<tr>
<td><strong>Community</strong></td>
<td>Florida Department of Health (DOH), <a href="#">Built Environment, Climate and Health, EH Preparedness, Geographic Information Systems, Group Care Facilities, Migrant Farmworker Housing, Mosquito Prevention, PACE-EH, Rodents</a>.</td>
</tr>
<tr>
<td></td>
<td>• Contact the Florida Department of Health, 850-245-444, or email <a href="mailto:health@flhealth.gov">health@flhealth.gov</a>.</td>
</tr>
<tr>
<td><strong>Degreasers</strong></td>
<td>Division of Air Resource Management, <a href="#">Halogenated Solvent Degreaser (AGP)</a>.</td>
</tr>
<tr>
<td></td>
<td>• Contact the <a href="#">Small Business Environmental Assistance Program</a> at 1-800-722-7457 for assistance for more information on <a href="#">Air General Permits</a>.</td>
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<td></td>
<td>• For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located. If it’s located in Broward, Duval, Hillsborough, Miami-Dade, Orange, Palm Beach, Pinellas, or Sarasota counties, visit our <a href="#">Local Program Air Contacts page</a>. For all other counties, go to our <a href="#">District Air Contacts page</a>.</td>
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<tr>
<td></td>
<td>Register and Pay for your AGP Online, <a href="#">Air General Permits</a>.</td>
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<tr>
<td></td>
<td>• Contact the <a href="#">Small Business Environmental Assistance Program</a> at 1-800-722-7457 for using AGPERS.</td>
</tr>
<tr>
<td></td>
<td>(Also see Vapor Degreasers)</td>
</tr>
<tr>
<td><strong>Department of Environmental Protection, Apply for Permits</strong></td>
<td><a href="#">Business Portal</a> for Department of Environmental Protection (DEP).</td>
</tr>
<tr>
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<td>• Apply for commonly issued authorizations, permits or certifications, pay fees and renewals, submit annual reports, subscribe to agency newsletters or search for records.</td>
</tr>
<tr>
<td><strong>Department of Environmental Protection, State Contacts</strong></td>
<td><a href="#">Department of Environmental Protection</a>, DEP.</td>
</tr>
<tr>
<td></td>
<td>• Division and Office <a href="#">contacts</a> for the state.</td>
</tr>
<tr>
<td></td>
<td>• State employee 411 online telephone directory, or call the State Information Center for the Department of Environmental Protection at 1-866-693-6748 or locally at 850-488-1234.</td>
</tr>
<tr>
<td><strong>Domestic Wastewater</strong></td>
<td>Division of Water Resource Management, <a href="#">Domestic Wastewater Program</a>.</td>
</tr>
<tr>
<td></td>
<td>• <a href="#">General Facts and Statistics</a> about Wastewater in Florida.</td>
</tr>
<tr>
<td></td>
<td>• Contact the Division of Water Resource Management, Domestic Wastewater Program at 850-245-8608 or contact the appropriate district office.</td>
</tr>
<tr>
<td><strong>Drinking Water Program</strong></td>
<td>Division of Water Resource Management, <a href="#">Source &amp; Drinking Water Program</a>.</td>
</tr>
<tr>
<td>Electronic Recycling</td>
<td>Division of Waste Management, Permitting and Compliance Assistance Program, <strong>Electronic Waste</strong>, Contact the Division of Waste Management, Hazardous Waste Management Section, 850-245-8782.</td>
</tr>
<tr>
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</tr>
<tr>
<td>Electronic Document Management</td>
<td>Florida Department of Environmental Protection Electronic Document Management System (OCULUS), <a href="#">Login</a> page (Program records for public review). To access the documents in OCULUS:</td>
</tr>
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**System (Public OCULUS Login)**
- Click on the link to open OCULUS at the Login screen.
- Click on PUBLIC OCULUS login to view the search results screen.
- Click the arrow button next to view in the Operations drop-down menu to open and view the document in its native format.
  - Most OCULUS documents are in PDF format. Acrobat Reader is required to read the document. The free reader can be downloaded from [http://www.adobe.com/products/reader.html](http://www.adobe.com/products/reader.html).
  - If you are interested in reviewing documents from the Department’s Information Portal, you can access the [portal](http://www.adobe.com/products/reader.html).
  - Email OCULUS support if you believe that you’ve found an error with a document at servicedesk@dep.state.fl.us.

**Emergency Response**
  - Contact the Office of Emergency Response at 850-245-2010.
  - Contact the State Watch Office at 1-800-320-0519.

**Energy Efficiency and Conversation**
  - Contact the Florida Department of Agriculture and Consumer Services at 1-800-HELP-FLA or 1-800-435-7352.

**Environmental Protection (EPA) Region 4**
- United States Environmental Protection Agency (EPA), [Small Business Assistance Liaison](http://www.adobe.com/products/reader.html), and [Resources for Small Businesses](http://www.adobe.com/products/reader.html).
  - Contact EPA, Region 4, Resources for Small Businesses at 404-562-9900 or Email, David Byro, byro.david@epa.gov. Phone, 215-814-5563.

**Ethylene Oxide Sterilizers**
  - Contact the [Small Business Environmental Assistance Program](http://www.adobe.com/products/reader.html) at 1-800-722-7457 for assistance for more information on [Air General Permits](http://www.adobe.com/products/reader.html).
  - For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located. If it’s located in Broward, Duval, Hillsborough, Miami-Dade, Orange, Palm Beach, Pinellas, or Sarasota counties, visit our [Local Program Air Contacts page](http://www.adobe.com/products/reader.html). For all other counties, go to our [District Air Contacts page](http://www.adobe.com/products/reader.html).
  - Register and Pay for your AGP Online, [Air General Permits](http://www.adobe.com/products/reader.html).
  - Contact the [Small Business Environmental Assistance Program](http://www.adobe.com/products/reader.html) at 1-800-722-7457 for using AGPERS.

**Gasoline Stations**
- Division of Waste Management, Permitting and Compliance Assistance Program, [Storage Tank Compliance](http://www.adobe.com/products/reader.html).
  - Storage Tank Guidance for Motor Fuel Suppliers
  - New Emergency Storage Tank Owners
  - Local Cleanup Programs
### Directory Assistance

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<tr>
<th>Grants and Loans</th>
<th>Division of Waste Management, Waste Reduction, <a href="#">Recycling Grants and Loans</a>.</th>
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<tr>
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<td>• Recycle Loan Program</td>
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<td>• Household Hazardous Waste Grants</td>
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<td></td>
<td>• Innovative Recycling/Waste Reduction Grants</td>
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<td>• Small County Consolidated Grants</td>
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<tr>
<td></td>
<td>• Contact the Division of Waste Management contacts</td>
</tr>
<tr>
<td>Halogenated Solvent Degreaser</td>
<td>Division of Air Resource Management, <a href="#">Halogenated Solvent Degreaser (AGP)</a>.</td>
</tr>
<tr>
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<td>• Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for assistance for more information on <a href="#">Air General Permits</a>.</td>
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<td>• Contact the Storage Tank Compliance section at 850-245-8842, 850-245-8849 or the <a href="#">district or county contacts</a>.</td>
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<td>Division of Water Resources Management, Industrial Wastewater, <a href="#">Discharges from Petroleum Contaminated Sites</a>.</td>
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<td>• Contact the Division of Water Resource Management, Industrial Wastewater Program at 850-245-8589 or contact the appropriate <a href="#">district office</a>.</td>
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<tr>
<th>Category</th>
<th>Contact Information</th>
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</table>
| **Hazardous Materials and Hazardous Waste** | Division of Waste Management, Permitting and Compliance Assistance Program, Electronic Waste.  
  - Contact the Division of Waste Management, Hazardous Waste Management Section, 850-245-8782. |
| **Healthy Environments**                | Florida Department of Health (DOH), Healthy Environments.  
  - Contact the Florida Department of Health, 850-245-444, or email health@flhealth.gov. |
| **Horticulture**                        | Florida Department of Agriculture and Consumer Services, the Division of Plant Industry.  
  - Contact Florida Department of Agriculture and Consumer Services, Division of Plant Industry at 1-352-395-4700 or 1-888-397-1517. |
| **Hospitals**                           | Division of Air Resource Management, General Permits, Ethylene Oxide Sterilizers (AGP).  
  - Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for assistance for more information on Air General Permits.  
  - For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located. If it’s located in Broward, Duval, Hillsborough, Miami-Dade, Orange, Palm Beach, Pinellas, or Sarasota counties, visit our Local Program Air Contacts page. For all other counties, go to our District Air Contacts page.  
  - Contact the Division of Waste Management, Hazardous Waste Management Section, 850-245-8782.  
  - Contact the Florida Department of Health, 850-245-4266. |
| **Household Hazardous Waste**           | Division of Waste Management, Permitting and Compliance Assistance Program, Household Hazardous Waste.  
  - Contact the Division of Waste Management, Hazardous Waste Management Section, 850-245-8782 or click here to view the Florida County Household Hazardous Waste Contact list. |
| **Human Crematories**                  | Division of Air Resource Management, Human Crematories (AGP).  
  - Compliance Assistance Information, Informational Handout.  
  - Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for assistance for more information on Air General Permits.  
  - For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located. If it’s located in Broward, Duval, Hillsborough, Miami-Dade, Orange, Palm Beach, Pinellas, or Sarasota counties, visit our Local Program Air Contacts page. For all other counties, go to our District Air Contacts page.  
  - Register and Pay for your AGP Online, Air General Permits. |
### Directory Assistance

- Contact the **Small Business Environmental Assistance Program** at 1-800-722-7457 for using AGPERS.

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| **Indoor Air Quality** | Florida Department of Health (DOH), [Florida Clean Indoor Air Act](https://www.florida.gov/environment/air-quality/indoor-air-quality/).  
Contact the Department of Health, 1-800-337-3742, or email FCIAA@flhealth.gov.  
Department of Business and Professional Regulation (DBPR), [Register a complaint](https://www.florida.gov/environment/air-quality/indoor-air-quality/complaints/) (smoking in an enclosed indoor workplace).  
Contact the Department of Business & Professional Regulation (DBPR) at 850-487-1395 or 1-866-532-1440.  
United States Environmental Protection Agency (EPA), Indoor Air Quality.  
- Frequent Indoor Air Quality Questions  
- Regional Office and State Indoor Air Quality Information  
- Mold  
- Radon  
- Indoor Air Plus  
- Contact, the United States Environmental Protection Agency [here](https://www.epa.gov/indoor-air-quality-iaq). |
| **Industrial Wastewater** | Division of Water Resource Management, Industrial Wastewater Program, [Frequently Asked Questions](https://waterresource.fldoh.gov/industrialwastewater/).  
Contact the Division of Water Resource Management, Industrial Wastewater Program at 850-245-8589 or contact the appropriate district office. |
Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for assistance for more information on Air General Permits.  
For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located. If it’s located in Broward, Duval, Hillsborough, Miami-Dade, Orange, Palm Beach, Pinellas, or Sarasota counties, visit our Local Program Air Contacts page. For all other counties, go to our District Air Contacts page.  
Division of Waste Management, Waste Reduction Program, [Hospital Recycling](https://waterresource.fldoh.gov/hospital-recycling).  
Contact the Division of Waste Management, Hazardous Waste Management Section, 850-245-8782.  
Florida Department of Health (DOH), [Radiation Control Services](https://www.florida.gov/environment/radiation-control-services/).  
Contact the Florida Department of Health, 850-245-4266, or email RadiationControl@FLHealth.gov. (Also See Hospitals) |
| **Information Portal, Florida’s Public Records** | Florida Department of Environmental Protection Electronic Document Management System (OCULUS), [Login](https://www.florida.gov/environment/public-records/their-program/documents/) page (Program records for public review).  
To access the documents in OCULUS:
Directory Assistance

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  - If you are interested in reviewing documents from the Department’s Information Portal, you can access the [portal](http://www.dep.state.fl.us).
  - Online help system.
  - Email OCULUS support if you believe that you’ve found an error with a document at servicedesk@dep.state.fl.us.

### Laboratories
Division of Waste Management, Permitting and Compliance Assistance Program, [Pharmaceutical Disposal](http://www.dep.state.fl.us).
  - Contact the Division of Waste Management, Permitting and Compliance Assistance Program at 850-245-8782.
Florida Department of Health (DOH), [Radiation Control Services](http://www.dep.state.fl.us).
  - Contact the Florida Department of Health, 850-245-4266, or email RadiationControl@FLHealth.gov.

### Large Quantity Generators of Hazardous Waste
Division of Waste Management, Permitting and Compliance Assistance Program, [Summary of Hazardous Waste Regulations](http://www.dep.state.fl.us).
  - Contact the Division of Waste Management, Permitting and Compliance Assistance Program at 850-245-8782.

### Laundromat Wastewater
Division of Water Resources Management, Industrial Wastewater, [Permit for a Wastewater Disposal System for a Laundromat](http://www.dep.state.fl.us) and [Laundromat General Permit Notification Form](http://www.dep.state.fl.us).
  - Contact the Division of Water Resource Management, Industrial Wastewater Program at 850-245-8589 or contact the [appropriate district office](http://www.dep.state.fl.us).

### Lead and Lead Paint
Florida Department of Health (DOH), [Lead Poisoning Prevention Program](http://www.dep.state.fl.us).
## Directory Assistance

### Lead, Renovation, Repair, and Painting
- **Information for Homeowners** about Lead.
- Contact the Florida Department of Health, 850-245-4444, or email health@flhealth.gov.
- EPA, Lead, [Lead Hotline - The National Lead Information Center](https://www.epa.gov/lead).
- Contact EPA, Region 4, the Lead and Asbestos section at 404-562-9213 or click here.

### Lead Paint Removal Certification
- EPA, Region 4, [Lead Based Paint Program](https://www.epa.gov/lead).
- Locate Certified Inspection, Risk Assessment, and Abatement Firms.
- Contact EPA, Region 4, the Lead and Asbestos section at 404-562-9213 or click here.

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| **Material Safety Data Sheet** | Florida Department of Health (DOH), Occupational Health and Safety Program, Occupational Health Surveillance.  
- Contact the Florida Department of Health, 850-245-4444.  
USF Health, Understanding Material Safety Data Sheets. |
| **Metal Finishers-Chrome Electroplating** | Division of Air Resource Management, Chrome Electroplating (AGP).  
- Compliance Assistance Information, [Compliance Calendar for Chromium Electroplaters](https://www.dep.state.fl.us/air/).  
- Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for assistance for more information on Air General Permits.  
- For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located. If it’s located in Broward, Duval, Hillsborough, Miami-Dade, Orange, Palm Beach, Pinellas, or Sarasota counties, visit our Local Program Air Contacts page. For all other counties, go to our District Air Contacts page.  
Register and Pay for your AGP Online, Air General Permits.  
- Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for using AGPERS. |
| **Mercury Recovery and Reclamation** | Division of Air Resource Management, Mercury Recovery and Reclamation (AGP).  
- Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for assistance for more information on Air General Permits.  
- Compliance Assistance Information, Informational Handout.  
- For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located. If it’s located in Broward, Duval, Hillsborough, Miami-Dade, Orange, Palm Beach, Pinellas, or Sarasota counties, visit our Local Program Air Contacts page. For all other counties, go to our District Air Contacts page. |
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<td><strong>Contact the Florida Department of Health, 1-800-337-3742, or email <a href="mailto:FCIAA@flhealth.gov">FCIAA@flhealth.gov</a>.</strong></td>
<td><strong>Department of Business and Professional Regulation (DBPR), Register a complaint (smoking in an enclosed indoor workplace).</strong></td>
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<td><strong>Contact the Department of Business &amp; Professional Regulation (DBPR) at 850-487-1395 or 1-866-532-1440.</strong></td>
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| **Online help system.** |
| **Email OCULUS support if you believe that you’ve found an error with a document at servicedesk@dep.state.fl.us.** |

### OSHA

Florida Right to Know, OSHA, Occupational Safety and Health Administration, [https://www.osha.gov/Publications/osha3021.pdf](https://www.osha.gov/Publications/osha3021.pdf).

U.S. Department of [Labor Blog](#).

- Visit the OSHA Program for Small Businesses [Blog](#).

### Pesticide Information

Florida Department of Agriculture and Consumer Services, [Pest Control Licensing and Certification](#).

- Contact Bureau of Licensing and Enforcement at 850-617-7997.
- Pest Control Compliance, [Assistance](#).
- Contact the Florida Department of Agriculture and Consumer Services at 1-800-HELP-FLA or 1-800-435-7352.

Division of Waste Management, Permitting and Compliance Assistance Program, [Household Hazardous Waste](#).

Contact the Division of Waste Management, Permitting and Compliance Assistance Program at 850-245-8782.

Florida Department of Agriculture and Consumer Services, [Pesticide Certification Section](#).

- Contact the Florida Department of Agriculture and Consumer Services at 850-617-7870 or email AESCares@FreshFromFlorida.com.

National Pesticide Information Center ([NPIC](#)).

- Contact the National Pesticide Information Center at 1-800-858-7378 or email npic@ace.orst.edu.

### Perchloroethylene Dry Cleaners (PERC)

Division of Air Resource Management, Perchloroethylene (PERC) Dry Cleaners (AGP), [https://floridadep.gov/air/permitting-compliance/content/perchloroethylene-dry-cleaners](https://floridadep.gov/air/permitting-compliance/content/perchloroethylene-dry-cleaners).

- [Perchloroethylene Dry Cleaners Informational Handout](#).
- [Compliance Calendar for Perchloroethylene Dry Cleaners](#).
- [Dry Cleaner Requirements, En Español](#).
- [Compliance Calendar for Perchloroethylene Dry Cleaners, En Español](#).
- Contact the [Small Business Environmental Assistance Program](#) at 1-800-722-7457 for assistance for more information on [Air General Permits](#).
- Register and Pay for your AGP Online, [Air General Permits](#).

Division of Waste Management, Waste Cleanup Program, [Dry Cleaning Solvent Cleanup Program](#).

- Contact Tiffany Noland, Hazardous Waste, 850-245-8727 to obtain your required federal I.D. number.
- Contact Aaron Cohen at 850-245-8974 for more information on the Dry Cleaning Solvent Cleanup Program.
| Petroleum Storage Tanks | Division of Waste Management, Permitting and Compliance Assistance Program, *(Storage Tank Compliance).*  
Storage Tank Guidance for Motor Fuel Suppliers  
New Emergency Storage Tank Owners  
Local Cleanup Programs  
• Contact the Storage Tank Compliance section at 850-245-8842, 850-245-8849 or the district or county contacts.  
Division of Water Resources Management, Industrial Wastewater, *Discharges from Petroleum Contaminated Sites.*  
Contact the Division of Water Resource Management, Industrial Wastewater Program at 850-245-8589 or contact the appropriate district office.  
Division of Air Resource Management, *Bulk Gasoline Plants (AGP).*  
• Compliance Assistance Information, *Informational Handout.*  
• Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for assistance for more information on Air General Permits.  
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• Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for using AGPERS. |
| --- | --- |
Waste Management for Homeowners.  
Disposal Sites or Collection Events.  
Household Hazardous Waste (Nearest drop-off Locations).  
Universal Wastes (Batteries, Electronics, Mercury, Pesticides, Pharmaceuticals).  
• Contact the Division of Waste Management, Permitting and Compliance Assistance Program at 850-245-8782. |
• Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for assistance for more information on Air General Permits.  
• Compliance Assistance Information, *Informational Handout.*  
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| Palm Beach, Pinellas, or Sarasota counties, visit our [Local Program Air Contacts page](#). For all other counties, go to our [District Air Contacts page](#).  
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**Public Records, Florida’s Information Portal**

Florida Department of Environmental Protection Electronic Document Management System (OCULUS), [Login](#) page (Program records for public review).

**Radioactive Material**

Florida Department of Health (DOH), [Air Monitoring](#).  
- Contact the Florida Department of Health, 850-245-444, [health@flhealth.gov](mailto:health@flhealth.gov).  
- [Health Environments Index](#) (Biomedical Waste, Drywall, Hazardous Waste Sites, Lead Poisoning, Mercury Spills, Pesticide Poisoning, Radiation Control).  
- Contact the Florida Department of Health, 850-245-444, or email [health@flhealth.gov](mailto:health@flhealth.gov).

**Reciprocating Internal Combustion Engines (RICE)**

Division of Air Resource Management, [Reciprocating Internal Combustion Engines (AGP)](#).  
- Contact the [Small Business Environmental Assistance Program](#) at 1-800-722-7457 for assistance for more information on [Air General Permits](#).  
- Compliance Assistance Information, [Informational Handout](#).  
- For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located.
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<th>Division of Air Resource Management, <a href="#">Secondary Aluminum Sweat Furnace (AGP)</a>.</th>
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<td>- Contact the U.S. Small Business Administration, call the SBA Answer Desk: 800-827-5722.</td>
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<td>- Disaster Loans: 800-659-2955.</td>
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<td>- For general SBA questions, email the SBA Answer Desk.</td>
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<td>- For questions about Disaster Loans contact or email <a href="#">disastercustomerservice@sba.gov</a>.</td>
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<td>- For questions about the HUBZone Program email <a href="#">hubzone@sba.gov</a>.</td>
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<td>- Visit the Department of Environmental Project for regulatory updates, forms and other materials for specific industries under the <a href="#">Air General Permit Program</a>.</td>
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<td>National Small Business Environmental Assistance Program <a href="#">Asbestos</a>.</td>
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<td>- Contact the Small businesses with environmental questions or call the hotline at 800-578-8898. Other <a href="#">state-specific resources</a> are also available on this website.</td>
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<td><strong>United States Environmental Protection Agency (EPA), Small Business Assistance Liaison</strong>, and <strong>Resources for Small Businesses</strong>.</td>
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<td>- Contact EPA, Region 4, Resources for Small Businesses at 404-562-9900 or Email, David Byro, <a href="mailto:byro.david@epa.gov">byro.david@epa.gov</a>, Phone, 215-814-5563.</td>
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<td>- <strong>Guidance for disturbance and Use of Old Closed Landfills</strong>.</td>
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<td>- <strong>Waste Disposal Areas in Florida</strong>.</td>
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<td>- Contact the Division of Waste Management, Permitting and Compliance Assistance Program at 850-245-8782 or click here for a list of the <a href="#">district contacts</a>.</td>
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<td><strong>State Employee Directory</strong></td>
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<td>Department of Environmental Protection.</td>
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<td>- Division and Office contacts for the state.</td>
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<td>- State employee 411 online telephone directory, or call the State Information Center for the Department of Environmental Protection at 1-866-693-6748 or locally at 850-488-1234.</td>
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<tr>
<td><strong>Financial Assurance Program.</strong></td>
</tr>
<tr>
<td>• Contact the Division of Waste Management, Hazardous Waste Management Section, 850-245-8782 or send an email to <a href="mailto:Financial.Assurance.Working.Group@dep.state.fl.us">Financial.Assurance.Working.Group@dep.state.fl.us</a>.</td>
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<tr>
<td>Division of Air Resource Management, <strong>Bulk Gasoline Plants (AGP).</strong></td>
</tr>
<tr>
<td>• Compliance Assistance Information, Informational Handout.</td>
</tr>
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<td>• Contact the Small Business Environmental Assistance Program at 1-800-722-7457 for assistance for more information on Air General Permits.</td>
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<td>• For questions related to compliance procedures such as test notifications, report submittals, record keeping, inspections, etc., please contact the compliance authority specific to the county where your facility is located. If it’s located in Broward, Duval, Hillsborough, Miami-Dade, Orange, Palm Beach, Pinellas, or Sarasota counties, visit our Local Program Air Contacts page. For all other counties, go to our District Air Contacts page.</td>
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<th>Surface Coating Operations</th>
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**Compliance Assistance Information**

- **Surface Coating Informational Handout**
- **Paints & Coatings Resource Center**
- **EPA's Collision Repair Campaign Website**
- **EPA Guidelines and Standards for Solvent Use and Surface Coating Industry**

**T**

Tires | Division of Waste Management, Permitting and Compliance Assistance Program, **Waste tire collector registration application.** |
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<tr>
<td>• Contact the Division of Waste Management, 850-245-8705.</td>
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## Directory Assistance

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<tr>
<th>Underground Storage Tanks</th>
<th>Division of Waste Management, Permitting and Compliance Assistance Program, (Storage Tank Compliance).</th>
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<td>• Contact the Division of Waste Management, Hazardous Waste Management Section, 850-245-8782.</td>
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<tr>
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<td>Division of Water Resources Management, Industrial Wastewater, Discharges from Petroleum Contaminated Sites.</td>
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<tr>
<td></td>
<td>Contact the Division of Water Resource Management, Industrial Wastewater Program at 850-245-8589 or contact the appropriate district office.</td>
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<td>Division of Air Resource Management, Bulk Gasoline Plants (AGP).</td>
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<td>(Also see Petroleum Storage Tanks)</td>
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<tr>
<td>US Environmental Protection Agency (EPA) Region 4</td>
<td>United States Environmental Protection Agency (EPA), Small Business Assistance Liaison, and Resources for Small Businesses.</td>
</tr>
<tr>
<td></td>
<td>• Contact EPA, Region 4, Resources for Small Businesses at 404-562-9900 or Email, David Byro, <a href="mailto:byro.david@epa.gov">byro.david@epa.gov</a>, Phone, 215-814-5563.</td>
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<tr>
<td>Used Oil</td>
<td>Division of Waste Management, Permitting and Compliance Assistance Program, Summary of Hazardous Waste Regulations.</td>
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<th>Vending Machines</th>
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| Florida Department of Agriculture and Consumer Services, [Bottled Water, Vending Machines, Food Establishment Inspections](#),  
| • Contact the Florida Department of Agriculture and Consumer Services at 1-800-HELP-FLA or 1-800-435-7352 or email at FoodInsp@FreshFromFlorida.com. |  

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<tr>
<td>Wastewater Program Management</td>
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| Division of Water Resource Management, [Domestic Wastewater Program](#),  
| • [General Facts and Statistics](#) about Wastewater in Florida.  
| • [Industrial Wastewater Program](#).  
| • [Waste Resource Management Rules](#).  
| • Contact the Division of Water Resource Management, Domestic Wastewater Program at 850-245-8608 or contact the appropriate [district office](#). | United States Environmental Protection Agency (EPA), National Pretreatment Program.  
| • Contact general Information about NPDES, Region 4 at 404-562-9236. |  

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<th>Water</th>
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| • Contact the Division of Water Resource Management, Source & Drinking Water Program at 850-245-8624 or click here to find the appropriate Florida district.  
| Florida Department of Agriculture and Consumer Services, [Bottled Water, Vending Machines, Food Establishment Inspections](#).  
| Contact the Florida Department of Agriculture and Consumer Services at 1-800-HELP-FLA or 1-800-435-7352 or email at FoodInsp@FreshFromFlorida.com.  
| Florida Department of Health (DOH), [Water](#).  
| • Contact the Florida Department of Health, 1-800-337-3742. |  

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<th>Worker’s Right to Know</th>
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| Florida Department of Health (DOH), [Occupational Health and Safety Program](#), [Occupational Health Surveillance](#).  
| • Contact the Florida Department of Health, 850-245-4444.  
| Florida Right to Know, OSHA, Occupational Safety and Health Administration, https://www.osha.gov/Publications/osha3021.pdf.  
| U.S. Department of [Labor Blog](#).  
| • Visit the OSHA Program for Small Businesses Blog. |  

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<tr>
<th>Workman’s Comp</th>
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| Division of Worker’s Compensation, [Workers Compensation](#).  
| • Contact Workers Compensation Claims at 800-342-1741 or Worker’s Compensation Exemption/Compliance at 850-413-1609.  
| Florida Department of Financial Services. |
Directory Assistance

- Visit [popular services](#) offered by the Florida Department of Financial Services.

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